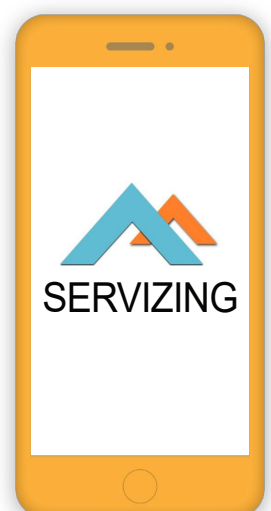




Servizing is a unique and innovative answer to residents' everyday needs across the Society

### Why Servizing?

1. Preventative security solutions
2. Minimal human intervention
3. Multi-tiered Security
4. Setting up a digital ecosystem
5. Cost Effective Solution
6. Compatible with existing devices



# With Our App

You will get

01

Security  
Solutions

02

Guests & Vendors  
Management

03

Vehicle  
Tracking &  
Parking Workflow

04

Guaranteed  
Exit

05

Maids &  
Service  
Providers

06

Handyman  
Services & Order  
Management

07

CCTV based  
Web Intercom

08

Service  
Center

09

Online  
Payment

10

Online  
Forum

11

Opinion  
Polls

12

Society  
Notifications

13

Society  
Activities

14

Yellow  
Pages

15

Custom  
Automation

16

Enhanced  
Vehicles  
Security

# Security Solution



Innovative mobile based solutions for secure and seamless entry to the Society



All gate entries are verified, tagged, registered (or denied, if unauthorized)



Track inappropriately parked vehicles (guests or residents) and get them removed



Residents' vehicles are validated from a distance, greatly reducing waiting time at the gate

## Visitor Management

Guests & Vendors

01

Automatic opening of boom barrier upon approval from resident

02

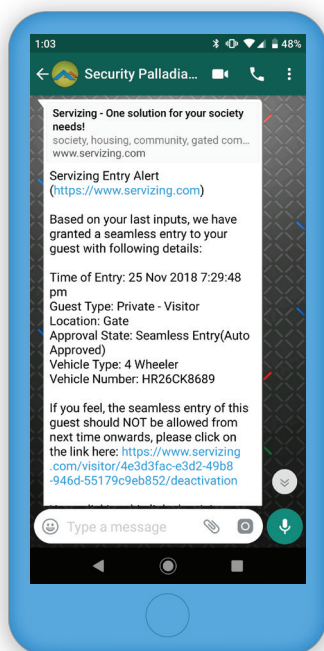
Automatic vehicle number capture to accelerate entry authentication

03

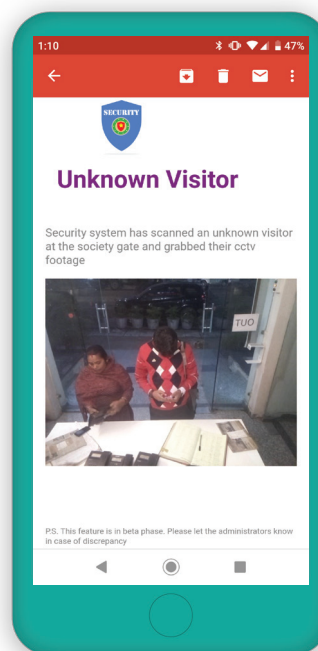
WhatsApp notifications to the connected Residents

04

Realtime picture without any human intervention



WhatsApp notifications for Visitor Alerts



Unknown Visitor Alerts

## ANPR demonstration

DL 7CQ 1939



## Visitor Management

Guaranteed Exit

01

Unmanned exit system using existing barriers

02

Automated overstay alerts for cabs and vendors such as pizza delivery

03

2 years audit trail of all types of entry & exit

04

Nightly 'denied access' report & analytics to estate office & security teams

01 Maids

04 Vehicles

02 Visitors

03 Residents

Society Gate Logs

Welcome ▾

Dashboard

SNo	User Name	User Type	Email	Vehicles	Access Type	Block / Building	Entry / Exit	Device	Time
1	Sanjay	Maid	NA	NA	MANUAL	Gate	Entry	ANDROID	Fri, Jan 12th 2018, 7:04:23 pm
2	Nilima Barman	Maid	NA	NA	MANUAL	Gate	Exit	ANDROID	Fri, Jan 12th 2018, 7:04:02 pm
3	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 7:03:26 pm
4	Rambha Devi	Maid	NA	NA	MANUAL	Gate	Exit	ANDROID	Fri, Jan 12th 2018, 7:02:50 pm
5	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 7:02:06 pm
6	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 2			GUARD DEVICE	Fri, Jan 12th 2018, 7:01:25 pm
7	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 7:01:23 pm
8	Ankit	Visitor of 81, Floor G, A	Resident: ankit.rawat@gmail.com	[HR26BL0667]	MANUAL	Gate	Entry	ANDROID	Fri, Jan 12th 2018, 7:00:05 pm
9	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 2			GUARD DEVICE	Fri, Jan 12th 2018, 6:58:16 pm
10	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 6:58:16 pm
11	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 6:58:04 pm
12	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 2			GUARD DEVICE	Fri, Jan 12th 2018, 6:57:56 pm
13	Sanjura Bibi	Maid	NA	NA	MANUAL	Gate	Exit	ANDROID	Fri, Jan 12th 2018, 6:57:54 pm
14	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 6:57:48 pm
15	Ankit Rawat	Resident_Tenant	ankit.rawat@gmail.com	[HR26BL0582]	AUTO SCAN 1			GUARD DEVICE	Fri, Jan 12th 2018, 6:57:14 pm
16	Manowara Bibi	Maid	NA	NA	MANUAL	Gate	Exit	ANDROID	Fri, Jan 12th 2018, 6:55:47 pm
17	Narugopal Das	Maid	NA	NA	MANUAL	Gate	Entry	ANDROID	Fri, Jan 12th 2018, 6:53:09 pm
18	Koushalya Rani	Maid	NA	NA	MANUAL	Gate	Exit	ANDROID	Fri, Jan 12th 2018, 6:45:22 pm

Entry/Exit Audit Trail



# Visitor Management

## Vehicle Tracking & Parking Workflow

01

Easy tracking of guests and workflow created upon incorrect parking

02

Photo Proof can be used through RWA dashboard to resolve incorrect parking

03

Analytical report on repeated incorrect parking

04

False reporting or complaints can also be tracked down

Wrong Parking Reports

Dashboard

Status:

Start Date:

End Date:

Open

Start Date

End Date

Apply Changes

Reset Filter

SNo	Actions	Status	Name	Address	Mobile	Vehicle Number	Complainant Name	Complainant Email	Complainant Address	Photograph	Reported
1	<div>Resolved</div> <div>Wrong Notice</div>	Open	Ankit Rawat	81, Floor G, A	+918588868604	HR26BL0582	Ankit	anky.rawat@gmail.com	81, Floor G, A		Sat, Dec 1st 2018, 1:27:12 am

1:27 AM



Your vehicle no. HR26BL0582 needs attention as per Ankit living in 81, Floor G, A

2 min

Picture showing incorrect parking workflow

# Maids and Service Providers



Clear indications of the work force and whether private or RWA hire



Monitored and recorded entry and exit of all service providers



Digitization to high quality tamper free ID card for all maids (at very a competitive price)



Clear indication when a maid is no longer allowed access to society

# Visitor Management

Helpers & Staff

01

Cost effective tower based scanning using QR code

02

Biometric (Face, Fingerprint or Retina Scan) & QR code

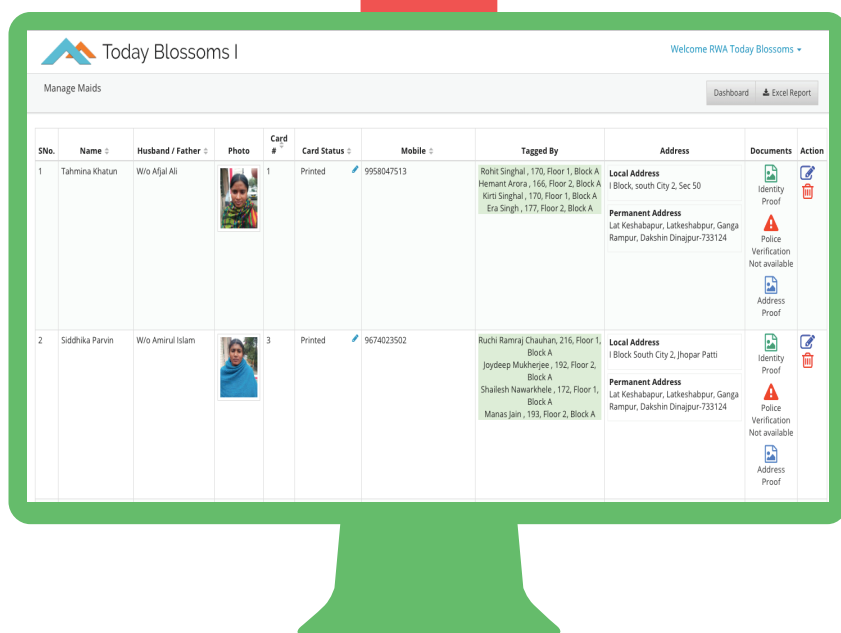
03













Tripod Turnstile/Flap barrier integration

04

Association of helpers with residents using QR code

## Maids Management Dashboard



SNo	Name	Husband / Father	Photo	Card #	Card Status	Mobile	Tagged By	Address	Documents	Action
1	Tahmina Khatun	W/o Afjal Ali		1	Printed	9958047513	Rohit Singh, 170, Floor 1, Block A Hemant Arora, 166, Floor 2, Block A Kirti Singh, 170, Floor 1, Block A Era Singh, 177, Floor 2, Block A	<b>Local Address</b> Block, south City 2, Sec 50 <b>Permanent Address</b> Lat Keshabapur, Latkeshabpur, Ganga Rampur, Dakshin Dinajpur-733124	 Identity Proof  Police Verification Not available  Address Proof	 
2	Siddhika Parvin	W/o Aminul Islam		3	Printed	9674023502	Ruchi Ramraj Chaulhan, 216, Floor 1, Block A Joydeep Mukherjee, 192, Floor 2, Block A Shailesh Nawarshikhe, 172, Floor 1, Block A Manas Jain, 193, Floor 2, Block A	<b>Local Address</b> Block South City 2, Jhopar Patti <b>Permanent Address</b> Lat Keshabapur, Latkeshabpur, Ganga Rampur, Dakshin Dinajpur-733124	 Identity Proof  Police Verification Not available  Address Proof	 

## Maids ID Card



## Vehicle Pass

Image showing runtime association & digitization

# Handyman Services

Order Management

01

Order request of based services on FCFS basis & ensure closure

02

SLA track of all services inclusive of Order Timeline

03

Realtime queue status of service displayed

04









Analytics on all SLA breaches

05

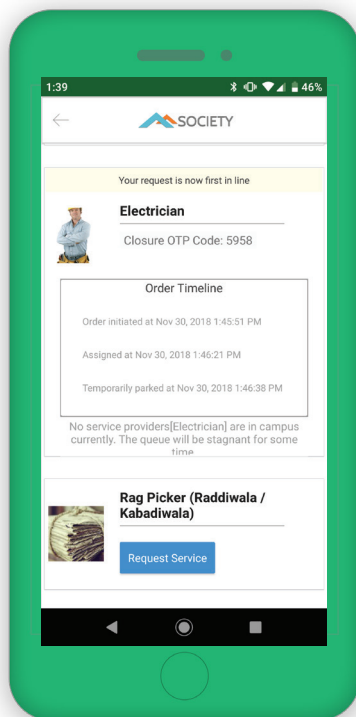
Feedback & cumulative rating for all service providers for transparent R&R policy

06

Realtime status of service providers working on the queue

56	Leena	+919891343910	leenagrover2014@gmail.com	Sat, Nov 24th 2018, 1:04:57 pm	65, Floor 1, A	Closed	Electrician	Satendra Rohilla 9990101189	Choose Status ▾	
57	Ankit	+918588868604	anky.rawat@gmail.com	Sat, Nov 24th 2018, 1:36:15 pm	81, Floor G, A	Cancelled	Electrician		Choose Status ▾	
58	Ankit	+918588868604	anky.rawat@gmail.com	Sat, Nov 24th 2018, 5:33:35 pm	81, Floor G, A	Closed	Electrician	9990101189	Choose Status ▾	
59	tanuj relhan	+919988190508	tanuj.relhan@gmail.com	Sun, Nov 25th 2018, 10:08:40 am	88, Floor G, A	Closed	Rag Picker (Raddiwala / Kabadiwala)	Palladians Ragpicker (Raddiwala / Kabadiwala) 9990063231	Choose Status ▾	
60	tanuj relhan	+919988190508	tanuj.relhan@gmail.com	Sun, Nov 25th 2018, 10:13:28 am	88, Floor G, A	Closed	Plumber	Sapaneshwar Biswal 9818768697	Choose Status ▾	
61	Siddharth Mishra	+919996001605	siddharthmishramech@gmail.com	Sun, Nov 25th 2018, 10:33:09 am	99, Floor G, A	Closed	Plumber	Sapaneshwar Biswal 9818768697	Choose Status ▾	
62	Mannu Khanna	+919650782624	mannukhanna@live.com	Sun, Nov 25th 2018, 10:39:53 am	71, Floor 1, A	Cancelled	Plumber		Choose Status ▾	
63	Sagar Chauhan	+919873179584	sagarchauhan.123@gmail.com	Sun, Nov 25th 2018, 11:24:23 am	107, Floor 1, A	Closed	Electrician	Satendra Rohilla 9990101189	Choose Status ▾	

Picture showing order tracking

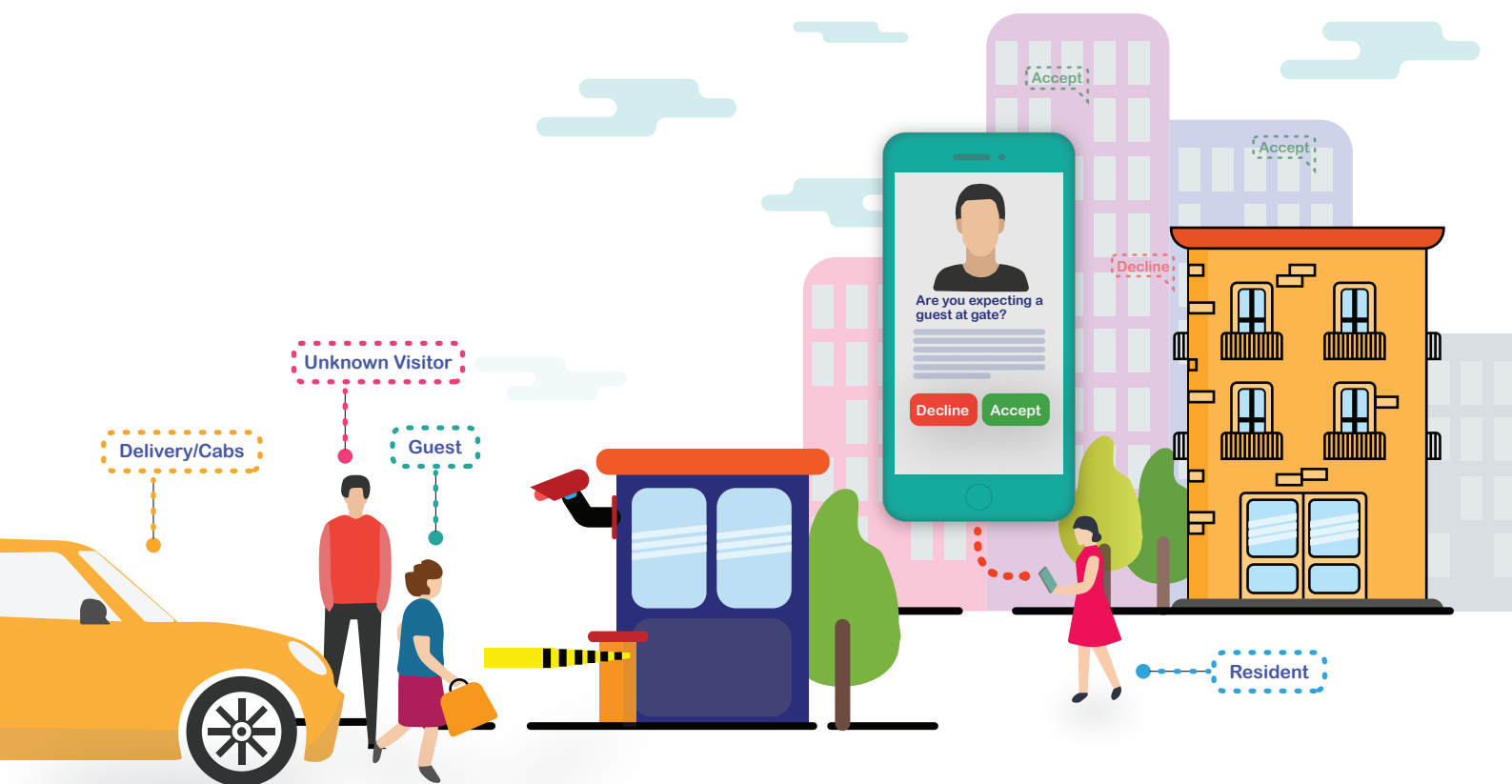


Order booking & timeline

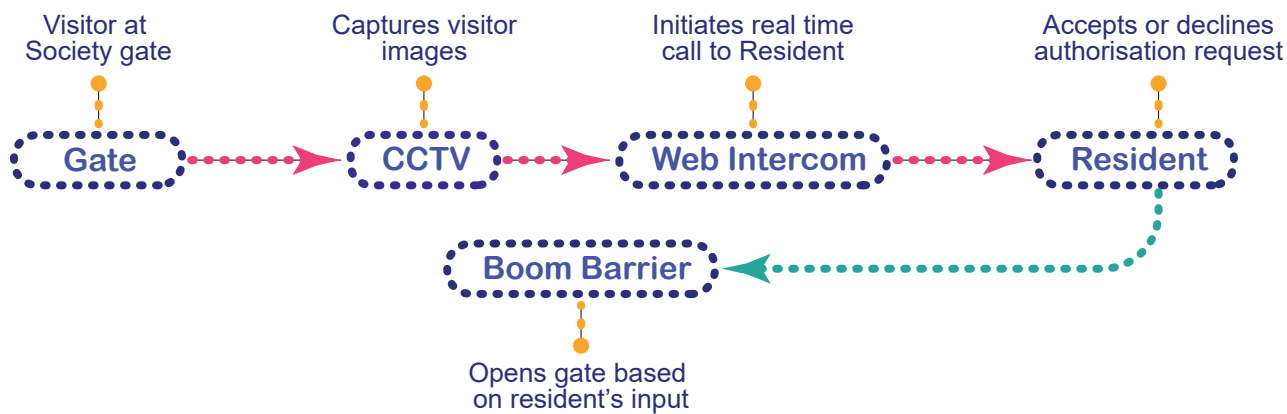
<b>Ragini</b>	★★★★★ (5)
66, Floor 2, A +919958446246	
<b>Anuj Kumar</b>	★★★★★ (5)
83, Floor 2, A +919899792106	
<b>Anuj Kumar</b>	★★★★★ (5)
83, Floor 2, A +919899792106	
<b>Himanshu Agarwal</b>	★★★★★ (5)
109, Floor G, A +919873853480	Sun, Aug 19th 2018, 5:56:08 pm Attended complaint promptly. Hood work
<b>Ankit</b>	★★★★★ (5)
81, Floor G, A +918588868604	
<b>Anuj Kumar</b>	★★★★★ (5)
83, Floor 2, A +919899792106	Fri, Jul 27th 2018, 1:08:36 pm He is very good n obedient. God bless him. Always ready to help everyone n very sincere to his dutie
<b>M M Agarwal</b>	★★★★★ (5)
67, Floor 1, A +919871400722	
<b>Meenakshi</b>	★★★★★ (5)
94, Floor 1, A +919910555926	

Picture showing feedback & comments

# CCTV based Web Intercom



## How does it work?



## Service Center



Service providers have a contractual agreement with the Society; see what's on the list and book directly - there and then!

## Online Payment



Opt in to online payments and reminders. Missing a payment is no longer an option



Be notified by SMS or email of payments pending or payments made



Keep a record of what's been paid- for easy access as needed

## Online Forum



The place to sell, buy, enquire, complain, compliment or mention!



Fun comments & content sharing. This platform is for the residents, by the residents



Use this space to communicate with RWA regarding Society matters

## Yellow Pages



Get recommendations for service providers from others in the society



See ratings, comments and prices. Book directly through the app

## Opinion Polls



Virtual residents meetings are here!



Let your opinion be heard and your voice matter



See what others in the Society have opted for

## Society Notifications



Receive RWA notifications in real-time, making it easy to keep updated

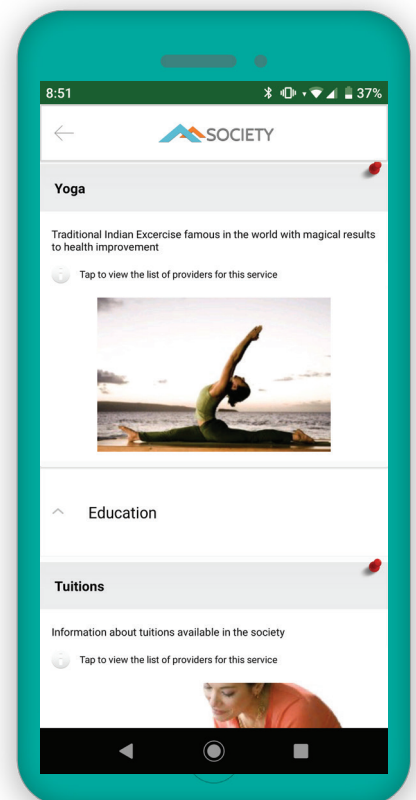
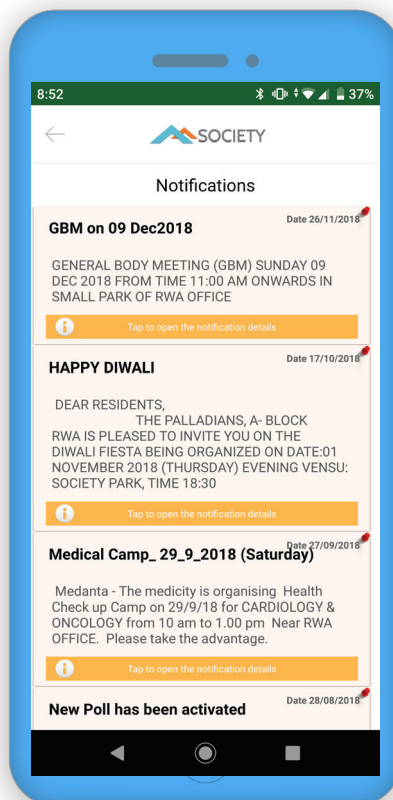
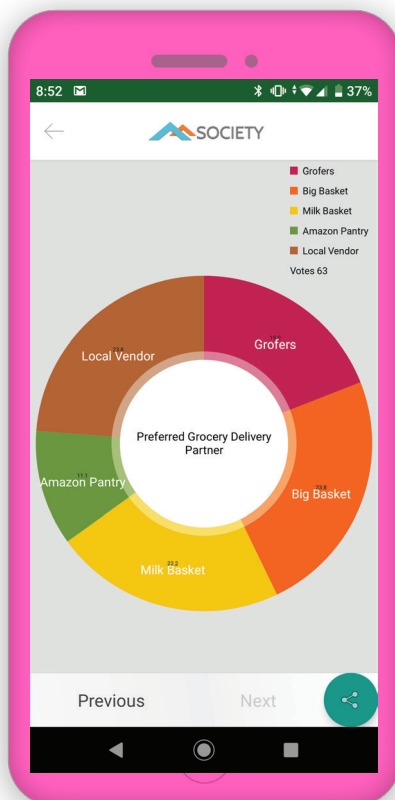


All communications in one portal

## Society Activities



Get all the information you need, plus the ability to book via the app and find out what clubs or activities are held at the Society.



Picture showing polls, notifications & subscriptions

## Enhanced Vehicles Security

01

IOT based barrier for easy management and maintenance

02

Use of RFID pass to allow remote control of vehicle access

03

Residents are able to lock their car inside the society to prevent theft

## Privacy

01

We use HTTPS secure interactions

02

World class communication gateway 'Twilio'

03

Very strict privacy policy

04

AWS Hosting

## Our Products

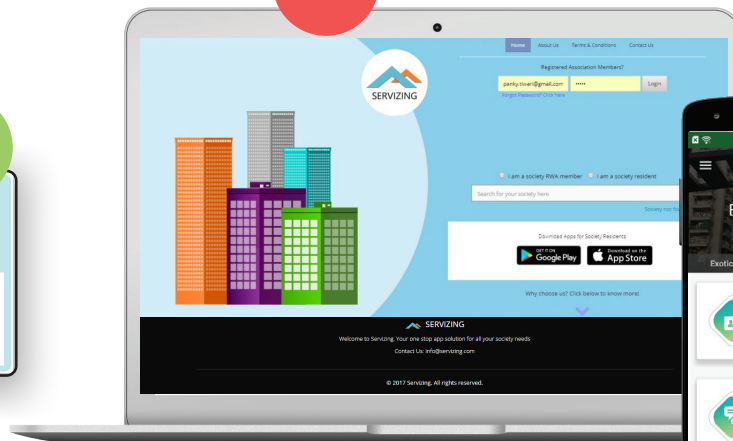
01



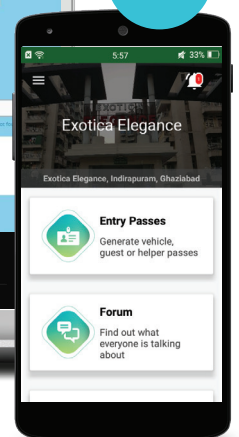
02



03



04



01

Maid ID Card

02

Vehicle Pass

03

RWA Dashboard

04

Resident's App

## Sample Testimonials



"The app is very useful for getting logs of all visitors and has added a lot of convenience for security guards, visitors and entire team. The process has become very fast and swift."

Mr. M. R. Singhal  
Secretary, The Palladians



"This app has been a great value addition to our society, especially timely notification, detailed logging and roster system. The resident have on boarded themselves very swiftly and are positively engaging with it for better information access."

Mr Himanshu Gupta,  
Resident, The Palladians



"Servizing has been a great app for us till date. It has completely changed old and inaccurate tracking procedures and brought new ways of handling all visitor entries to society. I would highly recommend this app to other RWAs to ensure better safety to our societies."

Mr. K. K. Singh  
RWA President, Exotica Elegance



"The launch has reduced phone calls for helper enquiry and now there are no chances of a person entering without being authenticated. Hence increased security."

Manoj Mandal,  
Security Supervisor

## Reviews

"Excellent app One stop app for all services.. awesome..  
-Piyush Vaish

"Awesome app .. Apt for any housing society  
-Reema Saluja

"I was Not able to change my society name as by mistake I chose Uppal SS Elite but after reporting this matter, I received immediate response from servizing and it was explained well by the executive. Now I am at correct society name that is Uppal Southend and enjoying all features of the App. Thank you सर्विजिंग. You are doing great job.  
-Vishwas Thakur

"The app has sorted out most of the teething issues of our society. Mostly it has digitised process and that has allowed easy access of useful processes and processes.  
-A Google user

"Not just an app but More than an app Very useful and easy to use. Very nicely crafted. This app contains All the features I wanted to use. Mainly security, SOFO, service providers and more. It works as an effective communication and service bridge to connect both parties ( maintenance and residents). Thanks for this amazing ServiZing app :)  
-Lovey Thakra

"User friendly UI. Amazing feature, quick response. I love to have this app for my saviour society  
-Rupendra Sharma

"Amazing experience, very seamless easy to navigate. the best part it, Never hangs....and work simply great for me ...  
-Nilekh Kumar

## About Us

Servizing is a friendly and easy to use app that lets residents know they are being looked after. The app transforms all Society handling to a safe, secure and digitised platform. The app helps keep residents informed and up to date with Society updates, management communications and payment notification. The app helps to prevent unauthorized entries to the Society by issuing guest and vehicle passes. It also encourages communications and activities that bring the whole Society together.

## Stay In Touch



Servizing Info Team  
+91-8588868604  
+91-124 4002303  
info@servizing.com

